# CASE: CONNECTED, AUTONOMOUS, SHARED, ELECTRIFIED MOBILITY SYNTHESIS





Philippe Clogenson is Senior Advisor at Choucas Consulting. He improves the performances of the companies by implementing strategies of Operational Excellence. By focusing on client experience and using Agile practices, he makes companies evolve so that they develop innovative products/services.

**Philippe Clogenson** 

**Senior Advisor, Choucas Consulting** 

clogenson@choucas-consulting.com

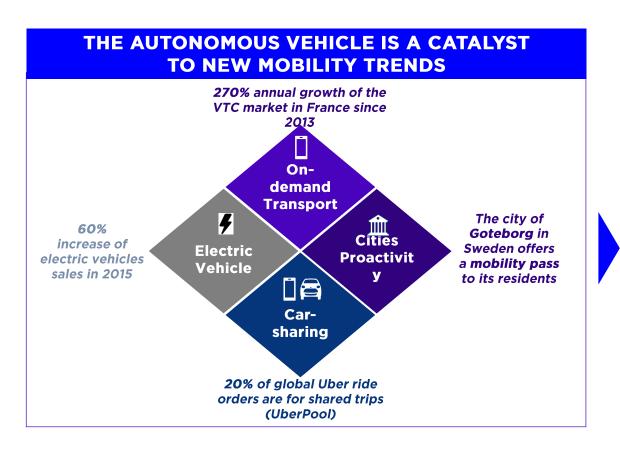
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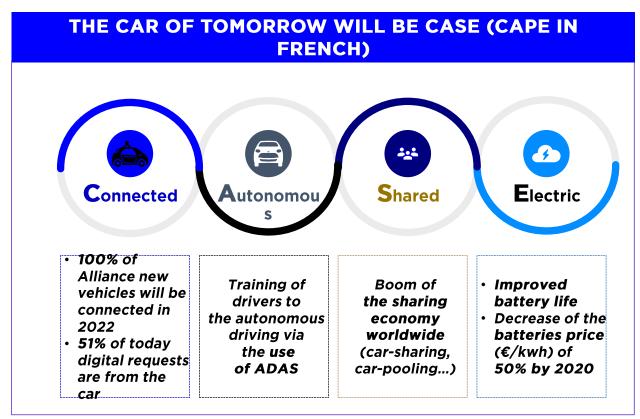
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### **AV MARKET DIAGNOSIS**

## Mobility trends catalyst, the car of tomorrow will be connected, autonomous, shared and electric...





We are currently making the transition from an ownership to a usage model

### **AV MARKET DIAGNOSIS**

### ... and should meet the challenge of major cities

### THE MAIN CHALLENGE OF MAJOR CITIES IS THE REDUCTION OF...



**POLLUTION** 

- 37% of GHG emissions are linked with road transport in major cities
- 500,000 early deaths due to air pollution in Europe





**ACCIDENTS** 

- 90% of accidents are linked to human causes
- 25% of fatal accidents in Japan are linked to senior people







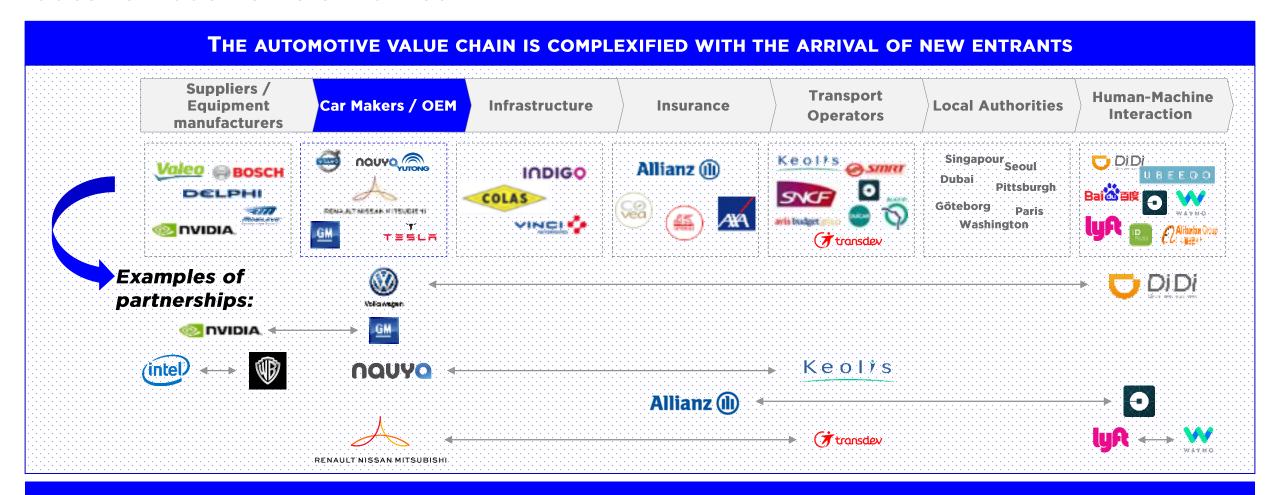
CONGESTIO N

- 30% of the automotive traffic in major cities is dedicated to parking
- 41% daily extra travel time for commuters in Chengdu (China) and Los Angeles (USA)



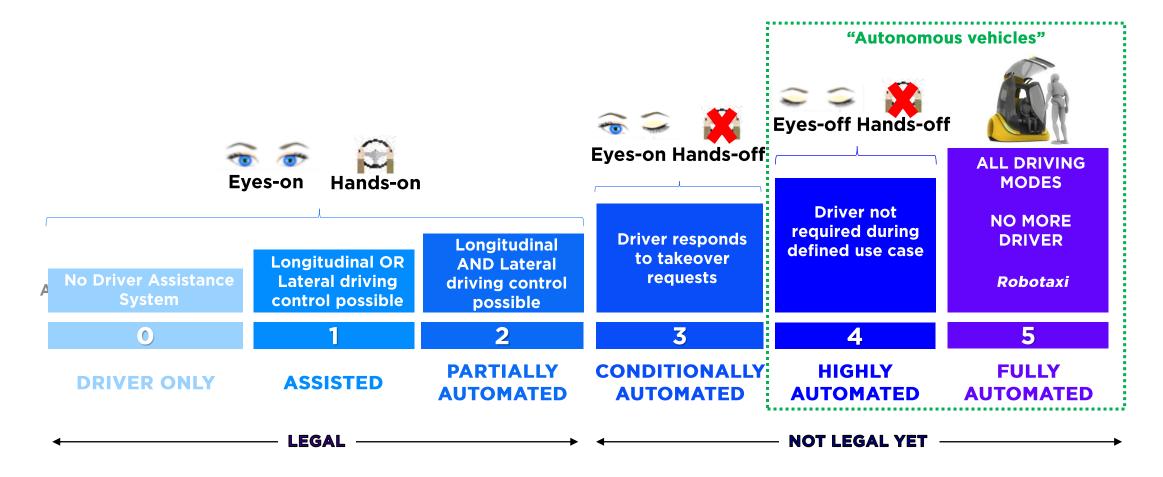


# The actors along the value chain position themselves on this promising autonomous vehicle market



The business agility of new entrants and the value chain fragmentation foster partnerships

# Based on SAE standards, The autonomous vehicle can be defined from level 4 thanks to the eyes-off benefit





### THE AUTOMOTIVE INDUSTRY ACTORS WILL BE UNDERGOING A PROCESS OF CHANGING FROM A PRODUCT CENTERED ACTIVITY TO A SERVICE CENTERED ACTIVITY **OWNERSHIP USAGE** IN THE MID TERM, THE 2 MODELS SHOULD COEXIST **Centered on the PRODUCT Centered on the SERVICE BUSINESS Kilometers / Subscription MODEL** # units sold **New business lines:** monetization of user data, in-car services... **New business** New technology **New distribution New business lines**

(data, services...)

model

to master

model

# The AV will involve NEW BUSINESS MODELS OPPORTUNITIES from data and services offers

### THE AV WILL TRANSFORM THE CAR FROM A PRODUCT TO A SERVICE...

### LEVELS 1, 2

#### **ADAS**





Adaptive Parking cruise assistance control



Drivin

g offer



Infotainment

Usage



### **LEVEL 3, 4**

#### AD



Automate d driving





Leisure Geoloc. (music...) Working Services tools





### ... INVOLVING NEW BUSINESS MODELS OPPORTUNITIES

- 1 Driver / vehicle data:
  - · Automated Driving mode
  - Predictive Maintenance



- Digital services (ondemand music...)
- "Car real estate"
- **Mobility services:** 
  - Increased partnerships with digitalized players

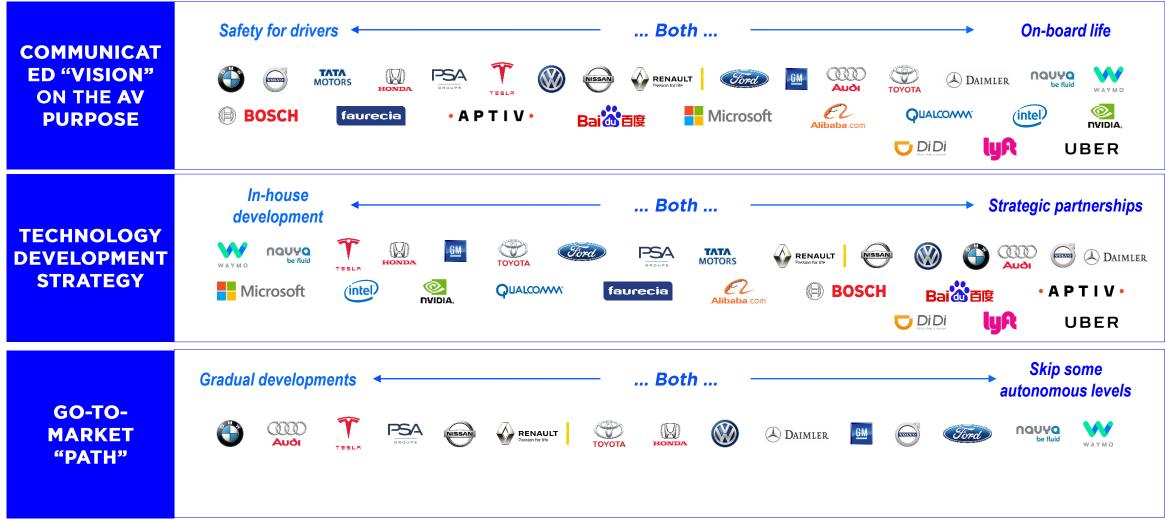




Renault will need to find new business models to monetize data & services

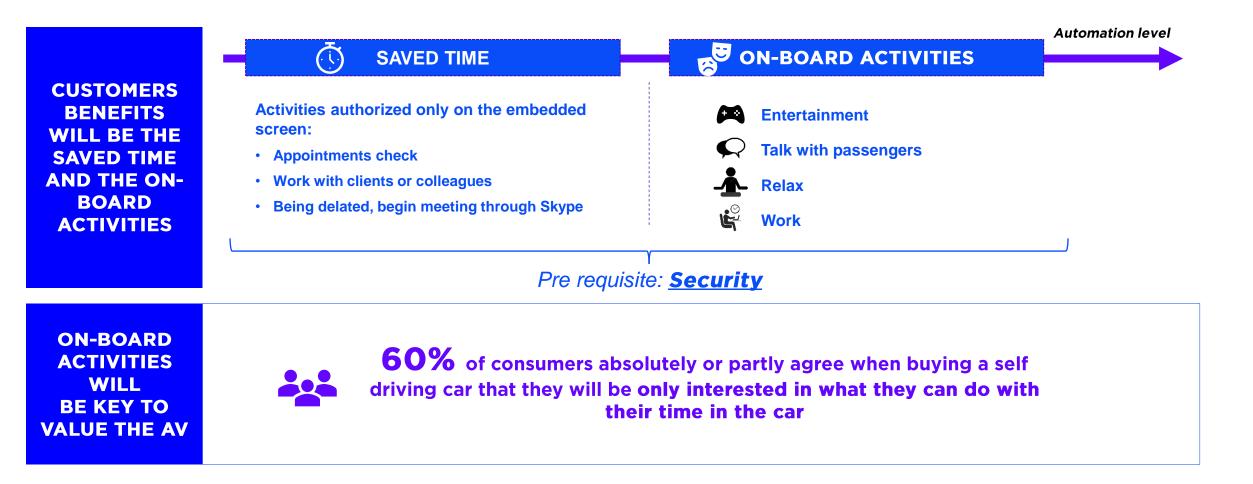


# In particular, actors can have substantially different visions, technology acquisitions and go-to-market paths



### AV customers' benefits and obstacles for commercialization

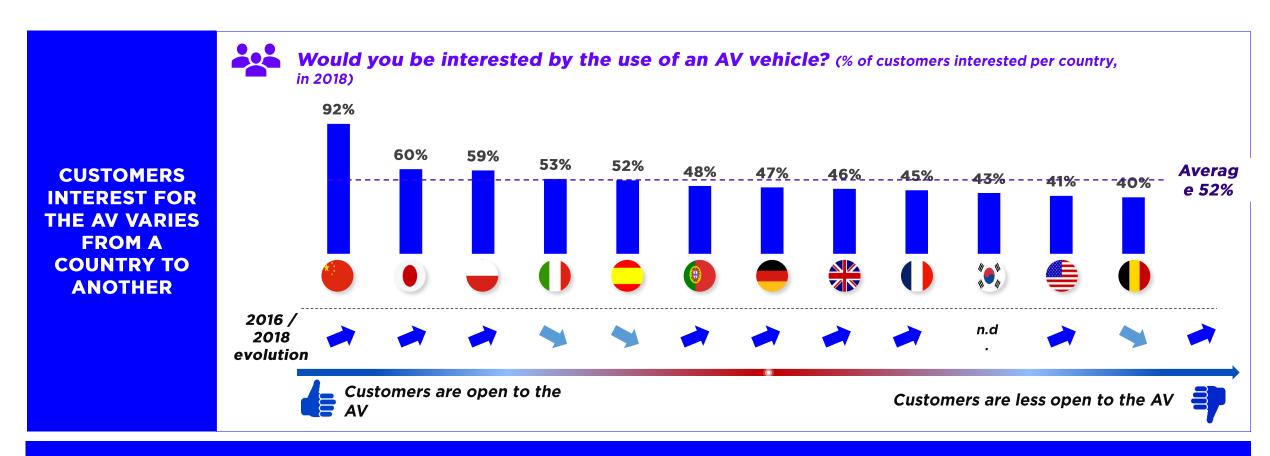
The UX will be a key differentiator on the AV market as customers express the need for on-board activities...



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### AV customers' benefits and obstacles for commercialization

# However the customer openness to the AV is globally mitigated, China PRESENTING THE HIGHEST AV interest level, BUT IS INCREASING...



The reasons why customers from these countries are less open to the AV are different from a country to another

### AV customers' benefits and obstacles for commercialization

### ... it is therefore key for OEM to resolve the 6 major customers obstacles



### TRUST IN THE **SYSTEM**

- Number 1 reason for French\* and Chinese\*\* customers
- Need to build trust in the technology

### **FEAR OF CAR ACCIDENT**

- Customers need reinsurance on security
- Traditional OEM develop near zero tolerance systems



### LOSS OF CONTROL **ON THE VEHICLE**

 Customers need to be better educated to the ADAS by car dealers

### LOSS OF DRIVING **PLEASURE**

 Not a major constraint globally but can be higher in some countries



#### **ECONOMICAL EQUATION**

 The AV is costly and the on-board life (services) will be key to foster customer adoption



#### **CYBERSECURITY**

**Customers need education** on:

- Cyber attacks & ability to detect these attacks
- Data protection



### The end